



3 Ayrshire Avenue, Longmeadow Business Park, Edenvale

011 608 3319

011 608 3380

## PROMOTIONS POLICY

Below are the general terms and conditions of our Promotions Policy applicable to all competitions, lucky draws, vouchers or a combination of any of our promotions conducted partly or wholly by or associated with Wheel Collision which may be in addition to the rules of the specific promotion.

By participating in any promotion hosted partly or in whole by Wheel Collision, participants further agree to be bound by our Website Terms & Conditions & Privacy Policy.

By redeeming your prize, or voucher you are accepting these terms and conditions of our Promotions Policy.

### 1. COMPETITIONS AND LUCKY DRAWS

- 1.1. No person may enter the same or any other competition hosted partly or in whole by Wheel Collision within 90 days of winning the same or any other competition hosted partly or in whole by Wheel Collision.
- 1.2. No person may on behalf of a third party, enter any competition hosted partly or in whole by Wheel Collision. All entries must be made personally by the entrant.
- 1.3. The judges' decision is final, and no correspondence will be entered into.
- 1.4. No director or employee at Wheel Collision or their agencies, and members of their immediate family; nor members of the sponsors of any competition listed on this page, and/or any of their affiliated companies and/or agencies, and members of their immediate family, may enter any of the competitions hosted partly or in whole by Wheel Collision.
- 1.5. Prizes are not transferable, not redeemable for cash and are not negotiable.
- 1.6. Subject to sponsor conditions/other agreements, Wheel Collision undertakes to deliver prizes to respective winners only where the winner's delivery address (if applicable) is within the geographical area defined by Wheel Collision. Winners' resident or located anywhere outside of the defined geographical area will be accountable for any costs incurred by the collection of any prize/s that they may win through Wheel Collision.
- 1.7. Prizes not collected within 30 days of being won will be disposed of at Wheel Collision discretion.
- 1.8. Prize Vouchers not claimed within 90 days of being won will expire. *Please refer to Section 2 – Vouchers below.*
- 1.9. Winners of specific promotions accept that certain other conditions may apply as prescribed by Wheel Collision and/or the respective sponsor of the specific promotion. Where there are specific terms and conditions in addition to these standard terms and conditions, such terms and conditions shall be listed under the terms and conditions of the specific promotion.

- 1.10.** Any violation or attempt to violate any of the above rules will result in the immediate disqualification of the transgressor.
- 1.11.** Entrants below the age of 18 (eighteen) should obtain their parents' or guardian's consent before entering the competition.
- 1.12. Beware of bogus callers & SMS notifications that say you've won with Wheel Collision. Here's how you can check for bogus notifications:**
- 1.12.1. You will NEVER be contacted by SMS if you are a winner.
- 1.12.2. Unless pre-arranged with you, Wheel Collision representatives will NEVER come to your office or home to say you're a winner or to deliver a prize.
- 1.12.3. We will deliver your prize to you in one of the following ways:
- 1.12.3.1. Via courier
- 1.12.3.2. Via email if it is a voucher
- 1.12.3.3. Or by prior arrangement with you at one of our repair centres.
- Please NEVER agree to collect a prize from ANYWHERE else.
- 1.12.4. If anyone phones to say you've won a prize in a Wheel Collision competition, make sure you entered it! If anyone calls to say you've won a competition you never entered with Wheel Collision, it is NOT one of our representatives.
- 1.12.5. If you are concerned that a bogus caller has contacted you, please store the number of the caller (if you have caller ID) and email it to [legal@wheelcollision.co.za](mailto:legal@wheelcollision.co.za).

## **2. VOUCHERS AND PROMOTIONAL OFFERS**

### **2.1. Terms Relating to the Redemption of Vouchers or Club Membership Benefits.**

- 2.1.1. Only one voucher can be used per order.
- 2.1.2. You cannot use a voucher in conjunction with any other sales discounts or promotional offers unless the specific terms relating to the promotional code state that you can combine the promotional code with other offers.
- 2.1.3. Vouchers and any kind of promotional offer have no cash redemption value.
- 2.1.4. Our standard terms and conditions of sale apply in respect of any orders placed using vouchers or promotional offers.
- 2.1.5. Any quotation provided without viewing the actual wheels are estimates. Pricing will be confirmed on inspection of the wheels.
- 2.1.6. Club Membership:
- 2.1.6.1. Promotional Club Membership benefits are promotion specific and differ from the benefits detailed in the standard Club Membership terms and conditions.
- 2.1.6.2. You accept that certain other conditions may apply as prescribed by Wheel Collision and/or the respective sponsor of the specific promotion in addition to the standard Club Membership terms and conditions.
- 2.1.6.3. Where there are specific terms and conditions in addition to these standard terms and conditions, such terms and conditions shall be listed under the terms and conditions of the specific promotion.

2.1.7. We reserve the right to vary or discontinue any voucher or promotional offer scheme at any time.

## **2.2. Using Your Voucher**

2.2.1. The details of the promotion will be set out in the description of the specific promotion and the specific terms and conditions for the voucher.

2.2.2. Go to the closest Wheel Collision Rim Repair Centre or specified repair partner.

2.2.3. Please present a printed copy of the voucher to our staff.

2.2.4. The value of the voucher will be captured and applied to the final bill.

2.2.5. You will be subject to the policies and terms and conditions of sale in force at the time that you use your voucher.

## **2.3. Redeeming Promotional Club Membership Benefits**

2.3.1. Go to the closest Wheel Collision Rim Repair Centre or specified repair partner.

2.3.2. Provide them with your vehicle's registration number or cell phone number, which is required to register the benefit;

2.3.3. Once the membership is validated the benefit will be authorised.

## **3. OUR RIGHT TO VARY THESE TERMS AND CONDITIONS**

**3.1.** We have the right to revise and amend these terms and conditions from time to time including to reflect changes affecting our business, changes in technology, changes in payment methods, changes in relevant laws and regulatory requirements and changes in our site's capabilities.

**3.2.** When this occurs, we will post the new version of the Promotions Policy on our website. We encourage you to periodically review this privacy policy so that you remain informed as to how we are protecting your personal information.

**3.3.** Your use of our website, products and/or services following these changes means that you accept and agree to the updated Promotions Policy.

## **4. LAW AND JURISDICTION**

**4.1.** These Terms will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute. You hereby consent and submit to the non-exclusive jurisdiction of the High Court of South Africa Gauteng Local Division, Johannesburg in any dispute arising from or in connection with these Terms.